SanDisk Connect™
Wireless Media Drive

USER MANUAL
(For Use with Android™ Mobile Devices)
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Contents

1. Introduction ......................................................... 1
   Media Drive Overview ......................................... 1
   Features ......................................................... 1
   System Requirements ......................................... 2
   Supported File Formats ....................................... 2
      Laptops, Tablets, and Smart Phones ....................... 2
   Hardware Specifications ...................................... 2

2. Getting Started .................................................... 3
   Charging the Media Drive ..................................... 3
      Battery LED .................................................. 3
   Downloading the Media Drive App ......................... 4
   Connecting to the Media Drive ............................... 4
   Loading Content on the Media Drive ...................... 5
      From a Computer ............................................ 5
      From a Mobile Device ..................................... 6

3. Working with Media Files ........................................ 10
   Media Drive Application Overview ....................... 10
   Media Drive Main Screen .................................. 10
   Common App Icons ........................................... 11
   Common App Actions ....................................... 11
   Displaying the Basic Menu Options ...................... 12
   Selecting Files ............................................... 13
   Moving Files .................................................. 14
      Uploading and Downloading Files .................... 14
   Sharing Your Files .......................................... 15
   Allowing Access to your Media Drive ................... 15
Sending Files to Others .............................................. 16
Deleting Files and Folders ......................................... 17
Deleting Multiple Files and Folders ............................... 18
Deleting Single Files and Folders ................................. 18
Unsupported File Formats .......................................... 19
Working with Photos ................................................ 19
Viewing Photos ...................................................... 19
Using the Photo Controls .......................................... 21
Zooming In and Out ................................................ 22
Starting a Slideshow ................................................. 22
Displaying Photo Details .......................................... 23
Setting a Photo as Wallpaper ...................................... 23
Cropping a Photo ................................................... 23
Rotating a Photo ..................................................... 24
Streaming Videos .................................................... 24
Playing Music ......................................................... 25
Sorting Music ......................................................... 26
Playing a Song ......................................................... 27
Using the Music Play Options and Song Controls ............ 28
  Album Options: ....................................................... 29
  Playing Multiple Albums: ........................................ 29
  Playing a Single Album: .......................................... 30
  Song Play Controls: ............................................... 31
Using Playlists ....................................................... 31
  Creating a Playlist ............................................... 32
  Adding to a Playlist .............................................. 34
  Renaming a Playlist ............................................. 35
Controlling Music from Outside the Play Screen ............. 35
Managing the Files Folder ......................................... 37
Sorting File Contents ............................................... 38
Searching Files ...................................................... 38
## 4. Managing the Media Drive

- Using the Power Button ................................................................. 43
- Managing Auto-shutdown ............................................................. 43
- Media Drive Settings Overview ..................................................... 44
  - General Settings ................................................................. 44
  - Admin Settings ................................................................ 45
- Using Admin Settings ................................................................. 46
  - Admin Login/Logout ............................................................... 46
  - Change Admin Password .......................................................... 47
- Wi-Fi Settings ........................................................................ 48
  - Wi-Fi Name ........................................................................ 48
  - Set/Change a Wi-Fi Security Password ...................................... 49
- Connect to/Disconnect from the Internet ..................................... 50
  - Connecting ...................................................................... 51
  - Disconnecting .................................................................. 53
- Firmware Upgrade .................................................................. 54
- USB Access ........................................................................... 58
- Restore Factory Settings ............................................................. 58
- Format Drive .......................................................................... 59

## 5. Product and Safety Information .................................................. 62

- Product Specifications ............................................................... 62
- Regulatory Information ............................................................... 62
- Safety and Care ..................................................................... 64
- Cleaning ............................................................................... 65
- Maintenance and Storage .......................................................... 65
  - Standard Maintenance ............................................................. 65
  - Long Term Storage ................................................................. 65
Recycling ................................................................. 65

Index ................................................................. 67
1. Introduction

Media Drive Overview

The SanDisk Connect™ Wireless Media Drive stores, shares, and streams digital content wirelessly across multiple mobile devices.

Features

Here are some of the things you can do with the Media Drive:

- **Share media with others.** The Media Drive functions as a mobile Wi-Fi Access Point. Up to eight people at one time can select the Media Drive Wi-Fi network on their mobile devices and view media stored on the Drive. Up to five people can watch high definition videos simultaneously. Got three kids who want to watch three different movies on a plane trip? No problem.

- **Browse the Internet while accessing content from the Media Drive.** In areas where Wi-Fi is available, you can stream content from the Media Drive and access the Internet at the same time.
1. Use the Media Drive to connect two mobile devices to a Wi-Fi network.
Rather than paying two separate fees to connect a smart phone and a tablet to a hotel Wi-Fi network, you can connect your Media drive to the hotel Wi-Fi and then connect two mobile devices to the Media Drive. Your Media Drive can remember two Wi-Fi networks.

System Requirements

• Mobile devices running Android version 2.3 or higher or other Wi-Fi-enabled devices with a web browser
• Computers running Windows® 8, Windows 7, Windows Vista®, Windows XP or Mac OS 10.5.x+, or later operating systems

Supported File Formats

Laptops, Tablets, and Smart Phones
• Any file formats supported by the device

Hardware Specifications

• Drive Capacity: 32 GB or 64 GB
• USB 2.0 port
• Battery: Non-user replaceable lithium-ion battery
• Battery Life: Up to 9 hours of continuous streaming; up to 25 hours standby
• Maximum Wi-Fi range: 160 feet (50 meters)
• Media Drive Internal Memory File System: exFAT
• Media Drive Memory Card File System: FAT32

---

1 1GB=1,000,000,000 bytes. Actual user storage less.

2 Based on streaming 720p content at 2mbps to one device; actual life and performance may vary depending upon usage and settings; battery not replaceable.
2. Getting Started

Charging the Media Drive

Although the Media Drive is shipped with a charged battery, we urge you to fully charge the Drive before you begin to use it. (This can take up to three hours.)

**Battery LED**

The battery indicator light on the front the Media Drive indicates the current battery strength and tells you whether the Drive is charging when it’s connected to an outlet:

<table>
<thead>
<tr>
<th>Battery Strength</th>
<th>LED In Use</th>
<th>LED While Charging</th>
</tr>
</thead>
<tbody>
<tr>
<td>Below 20%</td>
<td>Steady red</td>
<td>Blinking Red</td>
</tr>
<tr>
<td>Above 20%</td>
<td>Steady green</td>
<td>Blinking Green</td>
</tr>
</tbody>
</table>
2. Getting Started

Downloading the Media Drive App

After your Media Drive is charged, download the free Media Drive app from your mobile device application store onto each mobile device you want to use with the Drive.

1. Download the Media Drive app.
2. Find the Media Drive app icon on your mobile device and tap it to open the Media Drive app.

Connecting to the Media Drive

Once the app has been installed, connect your mobile device to the Media Drive Wi-Fi.

1. Make sure your Media Drive is turned on and its Wi-Fi network is connected. The power and Wi-Fi LEDs on the Drive should both be lit.
2. On your mobile device, go to Settings and tap Wi-Fi:

3. In Wi-Fi settings,
   a. From the list of available Wi-Fi networks, tap your Media Drive network, in the example below, SanDisk Media7A8F (the number following SanDisk Media is different for each Media Drive).
b. In the connection window, tap **Connect**:

Your Media Drive Wi-Fi is now selected on the **Wi-Fi networks** list.

**Loading Content on the Media Drive**

You can load media content in two ways:

- Connect your Media Drive to your computer and drag and drop content onto it.
- Use the Media Drive app to transfer content via Wi-Fi from a mobile device to your Media Drive.

**From a Computer**

You can transfer content between your Media Drive and your computer using a USB connection.

1. Connect your Media Drive to your computer and open the Media Drive window.
2. Drag and drop music, videos, photos, and documents from your computer into the Media Drive window. You can drop your files anywhere on the Media Drive or you
can create folders and add content to them; for example, the **Music**, **Photos**, **Videos**, and **Documents** folders in the windows below:

**On a Mac:**

![Media Drive window on a Mac](image)

**On a PC:**

![Media Drive window on a PC](image)

You can also drag content from the Wireless Drive window onto your computer to move files between your mobile devices and your computer.

**Note:** If you’ve connected your Media Drive to your computer but the computer doesn’t see the Drive, go to the Media Drive **Admin Settings** and make sure **USB Access** is selected.

---

### From a Mobile Device

1. In your mobile device Wi-Fi settings, connect to the Media Drive Wi-Fi network.

2. On the Media Drive main screen, tap the icon for the type of content (Photos, Videos, Music, or Files) you want to transfer from the mobile device to the Drive. In the example below, photos are being uploaded:

![Photos and Videos icons on the Media Drive](image)
3. On the **Albums** screen, tap **Local** at the bottom of the screen to access the photos on your local device:

You can upload the contents of an entire album at once or you can open the album and select individual photos to upload.

**Note:** When you upload all album contents at once, the photos are uploaded but the album folder in which they were contained is not.

4. Tap the Select icon to select the albums or individual photos to be uploaded.
5. Tap albums or individual photos to select them for uploading. (You can tap the Select All icon to select all albums or photos at once.) Then tap the Upload icon:

![Selecting albums and photos](image)

6. Tap **Media Drive Upload** to begin the upload:
7. A **Copying** window indicates the progress of the upload and then verifies that all files have been successfully uploaded:

![Copying window](image)

8. When all photos have been uploaded, switch back from **Local** to **Drive** to find the content you’ve uploaded to the Media Drive.

The files are uploaded to the **Media Drive Upload** folder in **Photos** on the Media Drive main screen.

**Note:** For more detailed information on using photo, music, and video files, see Chapter 3, *Working with Media Files.*
3. Working with Media Files

You can use the Media Drive app to play songs, stream videos, or view photos stored on your Media Drive, your mobile device, or an inserted memory card.

Media Drive Application Overview

Media Drive Main Screen

All Media Drive settings and content are accessed through the Media Drive main screen:

- To access the Media Drive settings, tap the Settings icon.
- To access photos, videos, or music, tap the appropriate folder.
- To view all your photos, videos, music, and documents at once, tap Files. The Files folder contains all the content stored in the music, videos, and music folders and provides access to an SD™, SDHC™, or SDXC™ card inserted in the Media Drive.
Common App Icons

These icons are used throughout the Media Drive app. They function in the same way no matter where in the application you’re working.

Table 2: Media Drive Icons

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>🔄</td>
<td>Open Media Drive settings</td>
</tr>
<tr>
<td>🔄</td>
<td>Select files to move, share, or delete</td>
</tr>
<tr>
<td>🔄</td>
<td>Select all files on a screen at one time</td>
</tr>
<tr>
<td>🔝</td>
<td>Upload selected files</td>
</tr>
<tr>
<td>🔽</td>
<td>Download selected files</td>
</tr>
<tr>
<td>📝</td>
<td>Share selected files</td>
</tr>
<tr>
<td>📩</td>
<td>Options menu (menu items vary according to what you’re currently doing in the app)</td>
</tr>
<tr>
<td>🗑️</td>
<td>Delete selected files</td>
</tr>
<tr>
<td>Drive Local</td>
<td>Toggle between files stored on your Media Drive and files stored locally on your mobile device</td>
</tr>
</tbody>
</table>

Common App Actions

A few basic actions are performed in the same way throughout the Media Drive app regardless of the type of content you’re working with or where you are in the app:

- Selecting Media files
3. Working with Media Files

• Transferring (uploading, downloading, or sharing) files
• Deleting files

Displaying the Basic Menu Options

1. Press down on any album, photo, song, video, or file folder to select it and display the available options:

2. Tap a menu option.
Selecting Files

You select files in order to move, share, or delete them. Whether you’re working with videos, photos, albums, songs, playlists, or documents, the selection process is the same.

1. Navigate to the files you want to select.

2. Tap the Select icon 📚, then tap the files you want to select.

   To select all files on the screen at once, tap the Select All icon 🗑.
3. Tap an icon at the bottom of the screen to move, share or delete the selected files.

Moving Files

Files can be transferred in three ways:

- Upload files to your Media Drive from a mobile device or a memory card.
- Download files from your Media Drive to a mobile device or memory card.
- Share your files with others via your Media Drive Wi-Fi network.

Uploading and Downloading Files

You follow the same steps to upload and download files.

1. Open the files you want to move.

**Note:** Remember to switch to Local at the bottom of the content screen if you want to move content from your mobile device to your Media Drive or a memory card.

2. Tap the Select icon (or tap the Select All icon ), then tap the files you want to move.

3. Click the Upload icon to move files from your mobile device to your Media Drive or a memory card.

Click the Download icon to move files from your Media Drive or a memory card to your mobile device.
4. Select a destination for the files you’re transferring:

From the Media Drive:  
From a memory card:  
From a mobile device:

- You can download files from the Media Drive to your mobile device Gallery or the Media Drive Card Gallery.

- You can download files from a memory card to your Media Drive Upload folder or your mobile device Gallery.

- You can upload files from a mobile device to the Media Drive Upload folder or the Media Drive Card Upload folder.

Sharing Your Files

You can share your files in two ways:

- Give others Wi-Fi access to your Media Drive so they can connect to the files on your Drive from their mobile devices.

- Use a variety of methods such as email, social media, messaging, and Bluetooth to send files to others.

Allowing Access to your Media Drive

You can allow others to connect directly to your Media Drive so they can view your files and download them to their mobile devices.

People sharing your files must install the free Media Drive app on their mobile devices. They do not need to own their own Media Drives.

Suppose you want to share your files with a friend:
1. Make sure she’s downloaded the Media Drive app from her mobile device application store.

2. Turn on your Media Drive and place it within range (150 feet/50 meters) of your friend.

3. Tell her the network name of your Drive so she can find it in the list of available networks in Wi-Fi settings on her mobile device.

4. If your Drive is password-protected, give her the password.

When your friend’s mobile device has connected to your Media Drive, she can open the Media Drive app on her mobile device and see your main screen. Now she can view your files and download them to her mobile device.

**Sending Files to Others**

You can share your files by sending them to others in a variety of ways: email, social media, messaging, and Bluetooth, to name a few. The methods available vary depending upon the features provided by your mobile device and the apps installed on the device.

The sharing process is the same no matter what type of content you’re sharing, and no matter whether you’re sharing one file or multiple files. The example below shows how to share photos.

1. In the Media Drive app, open the photo you want to share and tap it to display the Photo controls:
Open an album, tap the Select icon and select photos to share:

The Photo controls display when you select content.

2. Tap the Share icon to display the Share options available on your mobile device (below are some of the options you might see):

3. Select a method to share your photos and provide the required information.

Deleting Files and Folders

All files and folders can be deleted in the same ways:

- Use the Select option to select multiple files and folders and delete them.
• Use the Options menu to select and delete a single file or folder.

Deleting Multiple Files and Folders
1. Open the content you want to delete.
2. Tap the Select icon and select the content to be deleted.
3. Tap the Delete icon and tap OK in the Delete Files confirmation window.

Deleting Single Files and Folders
1. Press down on a file or folder to open the Options menu:

![Options menu](image)

2. Tap Delete and tap OK in the Delete Files confirmation window.
Unsupported File Formats

The Media Drive can open all file formats that are supported on your mobile device. If you try to open an unsupported format, a message provides a link to more information about file formats:

![Unsupported file format message](image)

Working with Photos

You can use the Media Drive app to work with photos stored on your mobile device as well as those stored on the Media Drive.

Viewing Photos

To view photos located on your Media Drive or your mobile device,
1. On the Media Drive main screen, tap the Photos icon:

2. On the Albums screen, select the location of the photos you want to view (the Media Drive or the local mobile device), then tap the album whose pictures you want to view:
3. Tap a thumbnail to display a photo, then swipe forward or back to display the next or the previous photo.

Using the Photo Controls

You can use the photo controls to edit photos in these ways:

- Zoom in or out on a photo
- Play slideshows
- Provide details about a photo
- Set a photo as wallpaper on your mobile device
- Crop a photo
- Rotate a photo
To open the photo controls menu,

- Tap a photo to display the file management tools and the Zoom controls, then tap the Controls icon 📥️:

**Zooming In and Out**

- Tap the appropriate zoom icon 🔍🔍🔍 to make a photo larger or smaller.

**Starting a Slideshow**

- Tap **Slideshow** in the photo controls menu to start a slideshow and **Stop slideshow** to end it.
Displaying Photo Details

- Tap **Details** in the photo controls menu to see information about a photo:

![Photo Details](image)

**Setting a Photo as Wallpaper**

- Tap **Set as wallpaper** in the photo controls menu to use the currently-displayed photo as wallpaper on your mobile device.

**Cropping a Photo**

1. Tap **Crop** in the photo controls menu.

A blue box appears:
2. Use your fingertip to move and resize the crop box until it covers the desired area of the photo.

3. Tap **Save**.

   The cropped version of the photo is saved in your Photos folder.

### Rotating a Photo

- Tap **Rotate left** or **Rotate right** until the photo is oriented the way you want it.

### Streaming Videos

You can use the Media Drive app to stream videos stored on your mobile device as well as those stored on the Media Drive.

1. On the Media Drive main screen, tap the **Videos** icon:
2. On the Videos screen, select the location of the video you want to stream (the Media Drive or the local mobile device):

![Video selection screen]

3. Tap the video to start streaming and tap again while the video is playing to display the Play controls:

![Video playback controls]

### Playing Music

You can use the Media Drive app to play music stored on either your Media Drive or your mobile device. You can play music in the background while you’re doing other things both inside the app and outside it on your mobile device.
Sorting Music

The Music screen provides six ways to view your music:

- Recent
- Artists
- Albums
- Songs
- Playlists
- Genres

1. On the Media Drive main screen, tap the Music icon:
2. Select the location of the music you want to sort (the Media Drive or the local mobile device). Then, at the top of the music screen, use your fingertip to flip back and forth through the Sort options and choose how you want to view your music:

Playing a Song

The way you access the song you want to play depends on how you’ve sorted your music.

- If you’ve sorted by Recent or Songs, tap the song.
- If you’ve sorted by Album, Artist, Playlists, or Genres, navigate to the desired song and tap it.
The music play screen opens:

Using the Music Play Options and Song Controls

- Tap the Controls icon on any music screen to display the Music play options.
- Song play controls are displayed across the bottom of a Now Playing screen.
3. Working with Media Files  Playing Music

**Album Options:**

Press on an album to display this menu:

- Play songs in album
- Add album songs to playlist
- Show other songs by this artist
- Download, share, or delete selected albums
- Delete this album

(The Controls icon does not display this menu)

**Playing Multiple Albums:**

Play all albums in order

Play all albums but shuffle the order

Download, share, or delete selected albums

Tap the Controls icon to display this menu
Playing a Single Album:

- Play all songs in order
- Play all songs but shuffle the order
- Add all songs to a playlist
- Download, share, or delete selected songs
Song Play Controls:

Using Playlists

You can create a new playlist or add music to an existing playlist from any music screen.

Two sets of Playlist options can be accessed on the Playlists screen:

- Press on a playlist name to display options that apply to that particular playlist.
- Tap the Controls icon on the playlist screen to display options that apply to all your playlists.
Creating a Playlist

You use the **Add to playlist** menu option both to create a new playlist and to add songs to an existing playlist.

There are two ways to display the **Add to playlist** menu option, depending on which screen you open the menu from:

- Press on an album title, artist's name, song title, or genre name.
- Tap the Controls icon on an album song list screen or a Now Playing screen.
To create a new playlist,

1. Open the music for which you want to create a playlist.

2. Tap **Add to playlist** to open the **Add to Playlist** window:

   - If you’re creating your first playlist, you see only the **New playlist** option.
   - If you’ve already created playlists, those are listed below the **New playlist** option.

3. Tap **New playlist**, enter a name for the playlist, and tap **Save** to create the playlist:
Adding to a Playlist
You can add a song, an album, an artist, or an entire genre to a playlist

1. Open the music you want to add to a playlist and display either of the Add to playlist menus.

2. Tap Add to playlist to display your current playlists:

3. Tap the playlist to which the music is to be added.
   The music is added and the Add to playlist window closes.
Renaming a Playlist

1. Display your music in Playlist view, press on the playlist to be renamed, and tap Rename:

![Renaming a Playlist](image1)

2. Enter a new name for the playlist and tap Done, then Save:

![Entering New Playlist Name](image2)

Controlling Music from Outside the Play Screen

You can play music in the background while you use other Media Drive features or exit the app to use your mobile device. You always have access to the currently playing song whether you’re still inside the Media Drive app or outside it on your mobile device.
1. Start the music playing.

2. Leave the play screen and move around in the app. No matter where you are, you have access to the currently playing song at the bottom of the app screen:

3. Tap the icon for the currently playing song to open the play screen and stop or change the music.

4. Tap the Home button on your mobile device to leave the Media Drive app and use your mobile device for other purposes while the music continues to play in the background.

5. Pull down the Android notification drawer and tap the currently playing music to open the play screen and stop or change the music:
Managing the Files Folder

The Media Drive Files folder provides access to all the content stored on your Media Drive and on an inserted memory card. It allows you to

- View all your files in one central location.
- Sort and search the contents of the Drive and the memory card.

To access the contents of the Files folder,

1. On the Media Drive main screen, tap the **Files** icon:

2. Tap **sdcard** to access the contents of an inserted memory card or **storage** to access the contents of the Media Drive:
Sorting File Contents

You can sort file contents from any of the Files screens.

To access the Sort options,

1. On any Files screen, tap the Sort icon 📚 to display the Sort options:

2. Select an option to sort the files displayed on this screen.

Searching Files

You can search files from any of the Files screens.
On the Files screen, tap **Search files**, use the keyboard to enter a search value, and tap **Done**:

3. Your search results are displayed:

Using a Memory Card

You can download files from an inserted memory card to a mobile device. The Media Drive supports SD™, SDHC™, and SDXC™ cards.
• Insert a memory card in the face-up position pointing toward the card slot.

![Memory Card Insertion](image)

**Note:** The card slides in easily when it's in the correct position, so if you feel resistance, don't force it. Make sure it's aligned correctly and try again.

• To remove the card, use your fingernail to push the card in and release it. It will pop out of the slot.

**Downloading Files From a Memory Card**

1. Insert a memory card in the card slot on the Media Drive:
2. On the **Media Drive** main screen, tap **Files** and then **Media Drive Card** to display the files on the memory card:

![Media Drive Main Screen](image)

3. Navigate to the files to be downloaded to the mobile device. Then tap the Select icon, select files to download, and tap the Download icon:

![Select and Download Files](image)

**Note:** You can tap the Select All icon to select all photos at once.
4. Select the destination at which to save the files:

Your files are saved at the selected destination on your mobile device.
4. Managing the Media Drive

Using the Power Button

The power button performs three functions, depending on how long you hold in the button.

**Table 3:** Using the Power Button

<table>
<thead>
<tr>
<th>On/Off</th>
<th>Reset</th>
<th>Hard Restart</th>
</tr>
</thead>
</table>
| Press and hold for 3 seconds to turn the Drive on and off. | Press and hold for 10 seconds to reset Admin and Wi-Fi passwords to their defaults:  
  • Admin default = “admin”  
  • Security default = no password | Press and hold for 25 seconds to force a frozen Drive to restart. |

**Note:** Resetting the Media Drive or forcing a hard start does NOT delete any content from the Drive.

Managing Auto-shutdown

When the Media Drive is not connected to a power source, it automatically shuts down after it’s been idle for 10 minutes. When you turn the Drive back on, it searches for the strongest available Wi-Fi signal and connects to that network.

If the strongest Wi-Fi signal belongs to the Media Drive, there’s no need to do anything further. But if it’s found another, stronger available Wi-Fi signal, you must reconnect to the Drive.

1. Press the Media Drive power button for 3 seconds to restart it.

2. In your mobile device settings, go to **Wireless and network > Wi-Fi settings** and select your Media Drive from the list of available Wi-Fi networks.
Media Drive Settings Overview

On the Media Drive main screen, tap the Settings icon to open Media Drive settings:

The Settings screen is divided into GENERAL SETTINGS and ADMIN SETTINGS.

General Settings

General Settings can be accessed without logging in as an Admin and provide basic information about your Media Drive:

- **Battery Level**: Displays the charge remaining in your Media Drive battery.
4. Managing the Media Drive

Media Drive Settings Overview

- **Help:** Tap **Getting Started** to display the Media Drive Quick Start Guide or **Online Support** to connect to a support tech.

- **About:** Provides access to the SanDisk Privacy Policy and displays the version number of the Media Drive application software currently installed on your mobile device.

**Admin Settings**

You must be logged on as an Admin to access Admin Settings. You use them to

- Control Admin login, security, Wi-Fi, and USB settings
- Connect to the Internet
- Upgrade the Drive Firmware
- Reformat the Drive
Using Admin Settings

After you log in as an Admin, the Settings screen provides access to all the functions you can perform in the Media Drive app:

Admin Login/Logout

1. In Admin Settings, tap Admin Login.
2. On the Admin Password screen, enter the default password “admin” and tap Done and then OK:

A Login Successful message confirms that you are logged in as an Admin.
3. When you’re ready to log out, return to Admin Settings and tap Admin Logout.

Change Admin Password

To change the Admin password,

1. In Admin Settings, tap Change Admin Password:

2. Follow the directions in the Change Admin Password window to enter the old password, enter and confirm a new one, and create a password hint question and answer:

3. Tap OK.
Wi-Fi Settings

Use **Wi-Fi Settings** to change the name of your Media Drive Wi-Fi network and to set or change a Wi-Fi security password.

- In **Admin Settings**, tap **Wi-Fi Settings** to open the **Change Wi-Fi** window:

## Wi-Fi Name

You can change the name of your Media Drive Wi-Fi network to make it easier to find in a list of available networks or when you want to share media content with friends.

1. In the **Change Wi-Fi** window, tap the current Wi-Fi name, use the keyboard to replace the current Wi-Fi name with a new one, and tap **Done**.
A message confirms that your change has been saved and indicates that once the Media Drive restarts, you must reconnect to it under its new name.

2. In your mobile device settings, go to **Settings > Wi-Fi networks**, tap the new name of your Media Drive Wi-Fi in the list of available networks, and connect to it:

3. Re-open the Media Drive app.

**Set/Change a Wi-Fi Security Password**

The default Wi-Fi security setting is no password. We recommend that you set a Wi-Fi password so that your Drive contents can’t be accessed by strangers in areas where the Drive might automatically connect to an available Wi-Fi network.
1. On the **Change Wi-Fi** screen, tap the line below **Security**:

   ![Change Wi-Fi Screen](image1)

2. In the Security options window, tap **WEP** or **WAP**, follow the on-screen directions to enter and confirm a security password, and tap **OK**.

   A popup message confirms that your changes have been saved successfully.

   **Note:** Creating a Wi-Fi password allows you to limit access to your Drive when connecting directly to it. But the Wi-Fi password does not limit access when your Drive is connected to an Internet Wi-Fi network, where anyone who has installed the Media Drive app can access your Drive.

---

**Connect to/Disconnect from the Internet**

The Media Drive allows you to access your media content and browse the Internet at the same time. The Drive automatically joins known networks. If no known networks are available, you manually select one from a list of available networks. The next time you connect to a known network, you will have access to your Media Drive.

**Note:** Some wireless networks might block this functionality.
4. Managing the Media Drive

Using Admin Settings

Connecting

1. In Admin Settings, tap Connect to Internet:

2. In the Connect to Internet window, tap Wi-Fi Networks and select the desired Internet Wi-Fi network from the pop-up list of available networks. Then tap Connect:
A pop-up message confirms that you are connected to the Internet and tells you to reconnect to your Media Drive after it restarts:

3. Tap **OK**.

4. After the Media Drive has restarted and the Wi-Fi LED shines green, go to your mobile device Wi-Fi networks screen, where the Internet Wi-Fi network you’ve connected to is selected and tap your Media Drive network:

Notice that both the Internet and the Media Drive Wi-Fi networks are now connected.

5. Relaunch the Media Drive app.
In **Admin Settings**, the Internet Wi-Fi network you selected is displayed next to **Connect to Internet**: 

![Admin Settings Screen]

You're now connected to both the Media Drive and the Internet. Whenever your mobile device connects to this Internet network and you launch the Media Drive app, the mobile device will automatically find the Drive.

**Note:** The Media Drive saves the first two Internet networks you select and automatically connects to them whenever they're in range. If you select a third network, it replaces the earlier of the two saved network.

**Disconnecting**

1. In **Admin Settings**, tap **Connect to Internet**.
2. In the **Connect to Internet** window, tap **Disconnect**:

![Connect to Internet window](image)

Firmware Upgrade

When the Media Drive app detects that your Media Drive is not running the latest Firmware, it displays a **Firmware Upgrade** notice in the app informing you that a later version of the Firmware is available.

You can also trigger this notice by tapping **Firmware Upgrade** in Settings:

![Firmware Information](image)

1. Click **OK** and close the Media Drive app.
2. Connect your Media Drive to your computer via a USB port and open the Media Drive window.

3. Go to www.sandisk.com/support and download the Media Drive Firmware upgrade file to your computer.

4. Drag the Firmware file into the main Media Drive window, which contains the photos, videos, music, and documents you’ve loaded on the Media Drive:

   **Note:** Once you’ve completed the Firmware upgrade, the Media Drive app deletes the Upgrade file from the Drive.

5. Disconnect the Media Drive from the computer and launch the Media Drive app.
4. Managing the Media Drive

A Firmware Upgrade notice asks to upgrade the Firmware:

6. Tap OK to begin the Firmware upgrade.

   If you are not currently logged in as an Admin, you are prompted to do so:

   The upgrade takes two to three minutes, during which you cannot access the content on the Media Drive. When the upgrade is complete, the Media Drive restarts.

7. Relaunch the app, go to Settings, and tap Firmware Upgrade.
A Firmware Upgrade notice informs you that you are running the latest version of the Firmware:

**Note:** If you choose not to upgrade the Firmware right away, you can go to Settings > Firmware Upgrade and start the process whenever it's convenient for you.

**USB Access**

In order for your computer to see the Media Drive when you connect it, you must turn on **USB Access** in Admin Settings:
4. Managing the Media Drive  
Using Admin Settings

**Note:** If you connect the Media Drive to a computer but cannot see the Media Drive window on the computer, make sure **USB Access** is selected in Admin Settings.

---

**Restore Factory Settings**

You can restore Media Drive settings to the factory defaults. The Drive allows you to choose which settings to restore and which to leave as they are.

**Note:** Restoring factory settings does NOT delete any content from the Drive.

1. In **Admin Settings**, tap **Restore to Factory Settings**:

   ![Settings Screen](image)

2. Select the settings you want to restore to factory defaults and tap **OK**.
   
   A message confirms that the selected defaults have been reset.

3. Go to your mobile device Wi-Fi settings and reconnect to the Media Drive.

**Format Drive**

You format a Media Drive to erase all content on the Drive and restore factory settings. This is recommended if you plan to recycle your Media Drive.

**Note:** Formatting a Media Drive **DOES** delete all content.
1. In **Admin Settings**, tap **Format**: 

![Admin Settings](image)

2. In the **Format Media Drive** window, tap **OK** to proceed with the format. 

A message confirms that the formatting is complete and instructs you to restart the app:

![Format Media Drive](image)

3. Tap **OK** and close, then restart the Media Drive app.
When you restart the app, your Media Drive main screen looks different:

Before the Drive was formatted, the Media Drive app displayed a thumbnail on each media folder on the main screen. Because formatting has deleted all media content from the Drive, no thumbnails are currently available. Once you load new content into the media folders, they’ll again display thumbnails.
5. Product and Safety Information

Product Specifications

<table>
<thead>
<tr>
<th>Feature</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dimensions</td>
<td>66.01x66.01x13.80mm</td>
</tr>
<tr>
<td>Weight</td>
<td>70.8g</td>
</tr>
<tr>
<td>Memory Card</td>
<td>SD/SDHC up to 32GB SDXC up to 64GB</td>
</tr>
<tr>
<td>Battery Type</td>
<td>3.7V/1500mAh Li-polymer</td>
</tr>
<tr>
<td>Operating Duration</td>
<td>Up to 8 hours</td>
</tr>
<tr>
<td>Battery Charging</td>
<td>Over USB 2.0 powered connection (500mA) or AC adaptor (3 hours to charge)</td>
</tr>
<tr>
<td>USB Connectivity</td>
<td>USB 2.0 High Speed USB Mass Storage Class</td>
</tr>
<tr>
<td>Wireless Range</td>
<td>45m line-of-sight</td>
</tr>
<tr>
<td>Security</td>
<td>None WEP 128-bit WPA2</td>
</tr>
<tr>
<td>Environmental Requirements</td>
<td>40C with non-condensing 90%RH</td>
</tr>
<tr>
<td>Maximum File Size</td>
<td>Over 16GB (exFAT)</td>
</tr>
<tr>
<td>Wireless access System</td>
<td>WiFi b/g/n 2.4GHz capable device APP of mobile device</td>
</tr>
<tr>
<td>USB Access System Requirements</td>
<td>Systems that accept USB 2.0 storage USB 2.0 powered connection (500mA)</td>
</tr>
<tr>
<td>Software</td>
<td>Built-in web server Built-in media streamer Upgradeable Firmware</td>
</tr>
</tbody>
</table>

Regulatory Information

**FCC Compliance Statement:** This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

*Note:* This equipment has been tested and found to comply with the limits of a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful
interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and then on, the user is encouraged to try to connect the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.

• Increase the separation between the equipment and receiver.

• Connect the equipment to a different outlet so that the equipment and receiver are on different branch circuits.

• Consult the dealer or an experienced radio/TV technician for help.

**Important:** Changes or modifications to this product not authorized by SanDisk could void the electromagnetic compatibility (EMC) and wireless compliance and negate your authority to operate the product. This product has demonstrated EMC compliance under conditions that include the use of compliant peripheral devices and shielded cables between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of causing interference to radios, televisions, and other electronic devices.

**Radiation Exposure:** This device complies with the FCC’s radio frequency radiation exposure limits set forth for general population/uncontrolled environment. To maintain compliance, this device must not be collocated or operated in conjunction with any other antenna or transmitter. The product complies with the FCC portable RF exposure limit set forth for an uncontrolled environment and is safe for intended operation as described in this manual. Further RF exposure reduction can be achieved if the product is kept as far as possible from the user’s body or the device is set to a lower power output if such a function is available.

**EU Disposal Information:** Disposal & Recycling - Applicable in the European Union and other countries with separate collection systems. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate the SanDisk Connect Media Drive from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial waste for disposal.

**Recycling SanDisk Connect Media Drive:** Do not dispose of either the SanDisk Connect Media Drive with your household waste. In some countries or regions, collection systems are set up to handle electrical and electronic waste items. Contact
your regional authorities for more details. If collection systems are not available, please return unwanted accessories to any SanDisk Approved Service Center in your region.

**EU Declaration of Conformity:** Hereby, SanDisk declares that this SanDisk Connect Media Drive is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

EN 300 328 v1.7.1 (2006-10)
EN 301 489-17 v1.3.2 (2008-04)
EN 62311: 2008

**Safety and Care**

All wireless devices are susceptible to interference which might affect the performance of a Media Drive.

Do not switch on a Media Drive in restricted areas or areas where wireless devices are prohibited. When instructed to do so, switch off the Media Drive in restricted areas such as those near medical equipment, fuel/chemicals, or blasting areas, or when instructed to in aircraft.

The Wireless Drive contains a lithium polymer battery that has been fully tested for safety. However, several precautions should be taken when using a Wireless Drive:

- When a Wireless Drive is in a pocket with other metallic objects, make sure the cap is in place.
- Never charge a Wireless Drive unattended.
- Charge a Wireless Drive in an area away from flammable materials.
- Never intentionally heat a Wireless Drive in a microwave oven or dryer or place it in a fire. Never use the Wireless Drive in temperatures above 60° C (140° F).
- Stop using a Wireless Drive if any abnormal heat, odor, deformation, discoloration, or other abnormal condition is detected. If any liquid leaks from a Wireless Drive, wash your hands well with fresh water immediately. If liquid gets into your eyes, wash with edible oil and see a doctor immediately.

The Media Drive is not water resistant.

Do not store a Media Drive in extreme temperatures. High temperatures can shorten the life of the device by damaging the battery or cause warping or melting of the plastic enclosure. Cold temperatures can also shorten the life of the Drive by damaging the battery, causing the plastic enclosure to crack, or causing moisture to condense on or inside the device.
Keep the Media Drive dry. Water or other liquids can damage it. In addition, high humidity can cause condensation to form. If a Media Drive gets wet, turn it off, place it in a low-humidity environment, and allow it to completely dry.

Do not store a Media Drive in a dusty or dirty area because mechanical parts may be damaged or cease to work.

Do not attempt to open or modify a Media Drive. It contains no internal serviceable parts. Attempting to modify a Media Drive can damage the device and cause it to operate in violation of government regulations and can cause a safety concern.

Do not drop, shake, strike, crush, or blend a Media Drive as this may damage the device.

If a Media Drive becomes damaged, halt use immediately.

Cleaning

Before cleaning a Media Drive, disconnect it from any USB port or cable, turn off Wi-Fi, and remove the memory card from the card slot. If the outside of the Media Drive is soiled, use a cloth that has been slightly dampened with water to clean the outside. Do not allow water to enter the Media Drive around the power button, USB connector, or card slot.

If foreign material enters the Media Drive through the card slot, attempt to free it by lightly shaking the Drive with the card slot facing down. If this does not work, try using a can of compressed air.

Maintenance and Storage

The Media Drive contains a lithium polymer battery that needs proper care for best usage. Note that while the lithium polymer battery does not have any memory effect, proper care is required for the best usage.

Standard Maintenance

For proper maintenance of the battery, it is best to periodically let the Media Drive discharge. We do not recommended keeping the Media Drive plugged in. For the best battery life, we recommend charging and discharging the Media Drive battery at least once a month.

Long Term Storage

If the Media Drive will not be used, it is best to keep the battery around 50% charged. To charge the battery to approximately 50%, fully discharge the Media Drive until it
turns itself off, then let it charge for 1 hour. Store the Media Drive at a temperature between 20° C and 45° C (4° F and 113° F) at a relative humidity of 65% ± 20%.

Recycling

Please recycle all the Media Drive packaging.

When the Media Drive has reached the end of its useful life, return it to a recycling station in your community to prevent uncontrolled waste disposal and dispose of the battery properly.
Index

A
accessing all media content in one place 37
adding to a playlist 34
admin login/logout 46
admin settings 45, 46
  change admin password 47
  connect to/disconnect from the Internet 50
Firmware upgrade 54
format drive 59
login/logout 46
restore factory settings 58
set/change Wi-Fi security password 49
USB access 58
Wi-Fi name 48
Wi-Fi settings 48
allowing access to your Media Drive 15
app
  common actions 11
  common icons 11

B
battery LED 3

C
change admin password 47
charging the Media Drive 3
cleaning 65
common app actions 11
common app icons 11
connect to/disconnect from the Internet 50
connecting to the Media Drive 4
controlling music from outside the play screen 35
creating a playlist 32
cropping a photo 23

D
deleting files and folders 17
  deleting multiple files and folders 18
  deleting single files and folders 18
displaying the basic menu options 12
downloading files from a memory card 40
downloading the Media Drive app 4

F
files
  deleting 17
  moving 14
  searching 38
  selecting 13
  sending to others 16
  sharing 15
Firmware upgrade 54
folders
  deleting 17
  format drive 59

G
general settings 44

H
hardware specifications 2
help 45

L
loading content 5
  from a computer 5
  from a mobile device 6

M
maintenance and storage 65
managing auto-shutdown 43
managing files folder 37
managing the Media Drive 43
media content
  loading 5
  searching 38
  uploading and downloading 14
Media Drive
  admin settings 45
  allowing access 15
  auto-shutdown 43
  battery LED 3
  charging 3
connecting to 4
downloading files from 39
downloading the app 4
features 1
Firmware upgrade 54
general settings 44
getting started 3
hardware specifications 2
loading content 5
main screen 10
managing 43
overview 1
power button 43
settings overview 44
supported file formats 2
system Requirements 2
Media Drive application overview 10
moving files 14
music
album options 29
play options and song controls 28
playing 25
playing a single album 30
playing from outside the play screen 35
playing multiple albums 29
song play controls 31
sorting 26
using playlists 31

P
photo controls 21
starting a slideshow 22
zooming in and out 22
photo details 23
photo slideshow 22
playing a song 27
playing music 25
playlists 31
adding to 34
creating 32
renaming 35
product and safety information 62
product specifications 62
R
regulatory information 62
renaming a playlist 35
restore factory settings 58
rotating a photo 24
S
safety and care 64
searching files 38
selecting files 13
sending files to others 16
set/change a Wi-Fi security password 49
setting a photo as wallpaper 23
settings
admin 45
general 44
help 45
overview 44
sharing media content 15
slideshow 22
song play controls 31
sorting music 26
streaming videos 24
supported file formats 2
system requirements 2
U
unsupported file formats 19
uploading and Downloading media content 14
USB access 58
using a memory card 39
using the photo controls 21
using the power button 43
V
viewing photos 19
W
Wi-Fi name 48
<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wi-Fi settings</td>
<td>48</td>
</tr>
<tr>
<td>Wireless Drive</td>
<td></td>
</tr>
<tr>
<td>cleaning</td>
<td>65</td>
</tr>
<tr>
<td>maintenance and storage</td>
<td>65</td>
</tr>
<tr>
<td>product specifications</td>
<td>62</td>
</tr>
<tr>
<td>recycling</td>
<td>65</td>
</tr>
<tr>
<td>regulatory information</td>
<td>62</td>
</tr>
<tr>
<td>safety and care</td>
<td>64</td>
</tr>
<tr>
<td>working with media files</td>
<td>10</td>
</tr>
<tr>
<td>working with photos</td>
<td>19</td>
</tr>
<tr>
<td>cropping</td>
<td>23</td>
</tr>
<tr>
<td>displaying photo details</td>
<td>23</td>
</tr>
<tr>
<td>photo controls</td>
<td>21</td>
</tr>
<tr>
<td>rotating</td>
<td>24</td>
</tr>
<tr>
<td>setting a photo as wallpaper</td>
<td>23</td>
</tr>
<tr>
<td>viewing</td>
<td>19</td>
</tr>
<tr>
<td>Z</td>
<td></td>
</tr>
<tr>
<td>zooming in and out</td>
<td>22</td>
</tr>
</tbody>
</table>